



POSITION TITLE:	Lifestyle Support Officer (Disability)
REPORTS TO:	Team Leader, Lifestyle & Disability Support
DIRECT REPORTS:	Nil
LOCATION:	Ferryden Park; with some flexible working arrangements on negotiation
SALARY CLASSIFICATION:	Level 2, Social, Community, Home Care and Disability Services Industry Award; plus penalty rates and allowances
STRUCTURE:	20 hours per week minimum, weekend or evening shifts may be required
DATE:	January 2024

Team Aysh Vision and Purpose

Team Aysh Pty Ltd is a family-governed, service-for-one, providing direct support to an individual client with disability – Aysh. Aysh is a 21-year-old young man who enjoys playing the drums, watching movies, and exploring the community. He requires ongoing support to navigate the community and to develop his skills to live his best life. Our vision is that Aysh will have a happy, healthy and safe life where he can contribute meaningfully to the community.

Team Aysh is driven by strong values of:

- **Independence** – We create opportunities for Aysh to be independent and to learn to do things for himself in all aspects of his life
- **Choice** – We are guided by principles of supported decision-making to help Aysh learn to make choices and influence what happens in his life.
- **Integrity** – We will always act in a way that is honest, transparent, safe and respectful. Our decisions and actions will be disability-affirming.
- **Innovation** – We encourage innovative solutions and creative problem solving to build opportunities that are as unique as Aysh himself.
- **Fun** – We appreciate a friendly environment, where we create time for fun, celebration, and positive experiences for all.



Position Overview:

The Lifestyle Support Officer will work as part of a small team providing care and support to a single person with disability. The role is crucial in providing direct care, guidance, and assistance to enhance the quality of life and independence of the individual. The role requires compassion, empathy, and a commitment to personalised care to meet the unique needs and preferences of the individual.

This Position Description is intended as a guide to the performance of the duties of the position and is not an exhaustive list of everything that may be required to do when carrying out the duties of the role. In addition to the Accountabilities and KPIs detailed below, the Lifestyle Support Officer may be required to perform additional duties that are considered within their role and skill level.

Key Responsibilities:

Client-centred support	<p>Provide personalised care and support based on the Aysh's care plan developed in collaboration with Aysh, his family, and relevant stakeholders.</p> <p>Assist Aysh with daily living activities, including personal care, hygiene, meal preparation, and household tasks, while respecting his autonomy and preferences.</p> <p>Engage in meaningful activities and social interactions with Aysh, fostering a supportive and positive environment.</p>
Health and wellbeing support	<p>Assist with monitoring and responding to Aysh's health needs as advised by supervising staff and/or healthcare professionals.</p> <p>Follow established procedures for emergency situations.</p>
Documentation and reporting	<p>Maintain accurate records including shift reports, behaviour records and incident reporting, in accordance with policies and procedures.</p>



	Provide regular updates and reports to the supervisory team regarding Aysh's progress and any changes in his needs or preferences.
Communication and collaboration	<p>Communicate effectively and respectfully with Aysh, his family, and other support team members to ensure a coordinated approach to care.</p> <p>Collaborate with healthcare professionals, therapists, and other stakeholders to implement and adjust activities and supports as needed.</p>
Safety and compliance	<p>Ensure a safe environment for Aysh by following proper safety protocols and risk management procedures.</p> <p>Adhere to all relevant regulations, including Work Health and Safety, SCHADS Award and NDIS guidelines, and maintain confidentiality at all times.</p>

Required Competencies, Skills and Personal Attributes

- Certificate III or IV in Disability, Youth Work, Allied Health or similar, or equivalent experience
- Compassion, patience, and a respectful attitude towards individuals with disabilities, including individuals with complex behaviours or communication styles.
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Flexibility in working hours to accommodate the needs of Aysh and his family, or the broader team.
- Ability to work honestly and in a trustworthy manner and to adapt to often changing circumstances and requirements for Aysh.
- Possess a full Drivers Licence (Class C) valid in SA, without restrictions



Salary and Conditions:

This position is a Level 2 position as specified in the Social Community, Home Care and Disability Services Industry Award. Allowances, penalty rates and reimbursements will be paid in line with the Award.

The following are a requirement of this position, at all times:

- Full Driver's Licence
- Own car that is reliable, comprehensively insured and roadworthy
- Own phone
- A satisfactory NDIS Worker Check
- First Aid certification

This position may require flexible working hours, including evenings and weekends, to accommodate the needs of the team and the individual receiving support services. This position is located within the client's home environment and support will be undertaken in this context. Non-direct or administrative work may be undertaken remotely by negotiation with the Managing Director.